
SOUND HEALTH MEDICAL SUPPLY

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January 18, 2010

I am writing this letter to strongly recommend the use of Consultants PRN. Consultants PRN was recommended to me by an accreditation company. I called and spoke directly to one of their customer representatives named Gail. She was so kind and patient with my many questions. I had called a number of other consultant companies before finding Consultants PRN. I was immediately impressed by Gail's knowledge and interest in our company. I have been working with Consultants PRN for over 2 years. I have always been completely satisfied with all of their staff. They are all very knowledgeable and helpful.

The accreditation process is a long and difficult process. Before hiring Consultants PRN I was unaware of how we were ever going to become accredited. Their staff broke the process down for me into steps. They did not overwhelm me with everything at once. They walked me through portions at a time with detailed explanation. After accomplishing each task we moved onto the next. What originally seemed impossible became a reality. We were able to become accredited thanks to Consultants PRN's professional staff and expertise knowledge. Thank you to each of the staff members at Consultants PRN.

Sincerely,
Rachel A. Barrett
Sound Health Medical Supply
Operation Manager



assisting alabama in physical rehabilitation one patient at a time

March 19, 2009

Consultants PRN

Dear Jim,

I wanted to thank you for what your company did for us in the accreditation process. From the moment that I met you in Atlanta at Medtrade, you confidently conveyed that your company would eliminate headaches and untold hours for me in the accreditation process. You far exceeded my expectations on your service.

From the individual who performed the mock survey to the countless pages of documentation provided, but more importantly the contact from your staff, coaching and reminding me to help keep me on target. I signed on for your service the week of Thanksgiving and received contact from your staff on Black Friday. I was genuinely impressed by the quick response to my application then actually having contact with Gail from your company the day after Thanksgiving. I hope you are paying for her tea!

Lynne (your surveyor) was awesome, very knowledgeable and what a great personality. From her survey, we found we were doing a lot of things right, but not enough for accreditation. She provided us with a template of what we needed to do to pass. Plus she corresponded with us frequently after her visit to ensure we didn't have any questions or problems.

The day the accreditation surveyor arrived at our office I happened to be 3 hours away on business. As we were told by your company, the surveyor was all business. When she came in, she began asking for documentation. Because of the way we were prepared we had everything she requested. My office manager said you could have knocked her over with a feather. She was shocked because most companies went into panic mode looking for documentation she requested. I am happy to report that when the surveyor left our office the only deficiency she found was missing documentation of our corporate change of address. This was an oversight on my part, I was instructed by your staff to include it in the documentation given to surveyor, but neglected to do so. Once back in the office, I faxed it to the accrediting body as directed by the surveyor. Now we are awaiting the official accreditation certificate to hang on our wall.

In conclusion, I feel that the services we received from your company were the best money I had spent in quite some time! Good luck in your future endeavors.

Respectfully yours,

Bret Lumpkin

Bret Lumpkin, COF
President

INSPIRED MEDICAL, INC.

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Hi Jim:

Thanks for your tremendous help in getting prepared for this Medicare Certification Process. I am notoriously cheap but I think this was one of my best investments.

You were thorough, professional, and made this process as easy as possible.

Most importantly, you were really responsive to our time crunch since a significant contract could have been lost without our timely response.

Consultants PRN has had a phenomenal impact on our business for now and in the future.

Thanks for your help!

Jim Spalding
Medical Dynamics 707 573-0302